

IT Services for Students

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aalto.fi/it-for-students

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Aalto-yliopisto
Aalto-universitetet
Aalto University



How to navigate at campus?

› **Aalto Space** mobile application for booking conference and group work facilities and help in navigating the campus

› Get to know the campus through the **Virtual Tour**

› **Computer availability** per classroom is visible in **booking.aalto.fi**

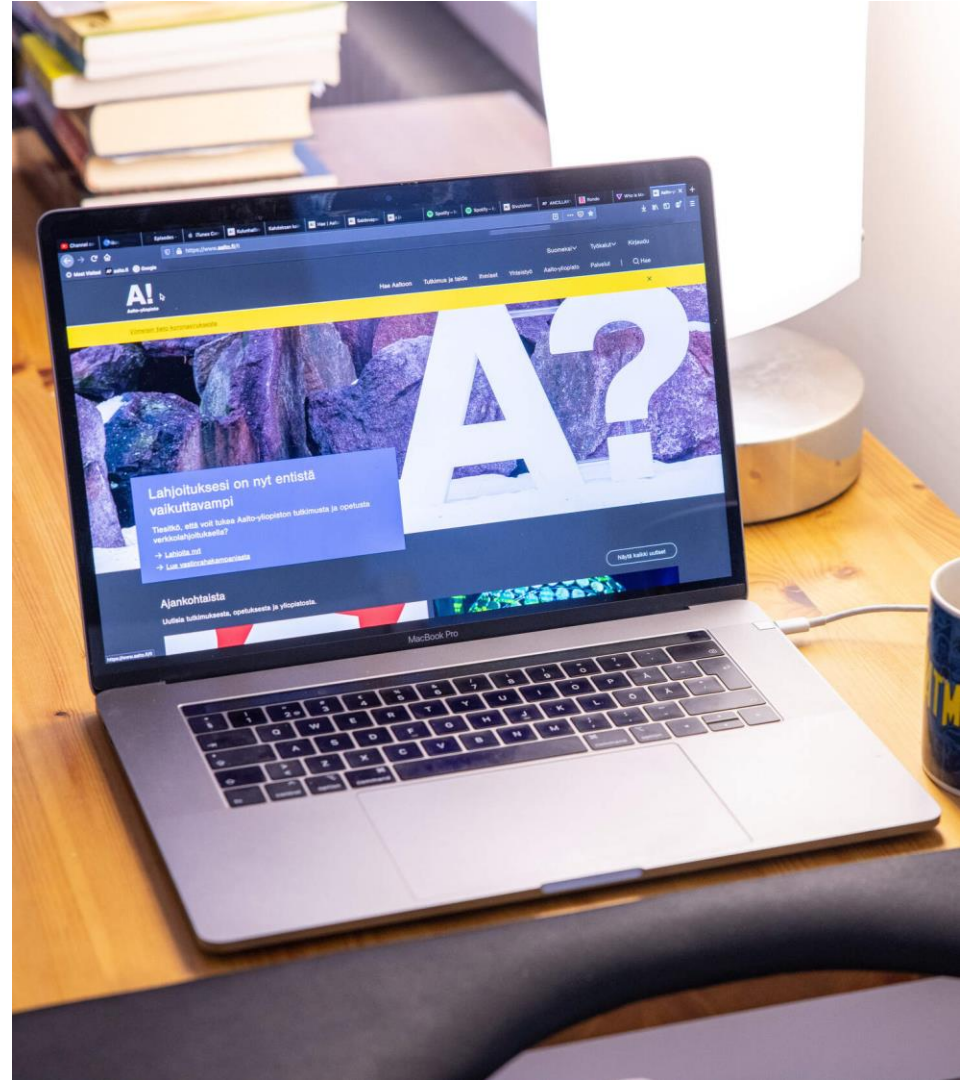


How to stay safe and secure

› **Student's information security and data protection training** covers things that every student should know about information security and data protection

› **AnyConnect VPN** links your laptop or mobile phone to Aalto Network/storage drive

› **Multifactor Authentication (MFA)** adds an additional layer of security to your user account



Who to contact?

Service desk

- › First point of contact for all issues
- › Options for contacting Service Desk
 - › Create a service request at servicedesk.aalto.fi
 - › Visit the Service Desk during service hours at Kandi or Väre
 - › Ask for assistance through chat
 - › Call +358 50 513 2000 during phone service hours

