



Shaping a Sustainable Future.

Digital Workplace Lead

Aalto University
IT Services



Aalto University



Aalto University

Multidisciplinary community of bold thinkers where science and art meet technology and business

Aalto University is a university where research, art and education are promoted hand in hand. We are committed to **identifying and solving grand societal challenges** and building an innovative future.

With high-quality research we aim at **creating significant impact** on the international scientific community, industry and business, as well as the society at large. Disciplinary excellence is combined with multidisciplinary activities, engaging both students and the local innovation ecosystem.

Aalto has **six schools** with 12 000 students and more than 400 professors. We are an international community: 40% of our academic faculty have an international background.

Aalto University was founded in 2010 as **three leading Finnish universities**, Helsinki University of Technology, the Helsinki School of Economics and the University of Art and Design Helsinki, were merged.

We have a **vibrant campus** in Espoo, in the Greater Helsinki region. The campus is developing into a unique, open **innovation hub** and a centre of collaboration that attracts partners from all around the world. It encourages sharing of ideas, inter-disciplinary encounters, creativity, growth and entrepreneurship.

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Aalto University

“Liberal, multicultural and never dull”, says an Aalto IT expert. Read more about what it is like to work in Aalto IT services and watch a video here:
<https://duunitori.fi/tyoelama/aalto-universitys-it-experts-in-spotlight>

More info at
aalto.fi



Working at Aalto

Why is a career at Aalto University an excellent choice?

Collaboration reimagined

At Aalto University, a unique combination of science, art, tech, and business brings talent together to shape a sustainable future. Collaboration that breaks boundaries is where big, unlikely ideas, come to life. We have nearly 12 000 students and 4 000 employees, but the whole innovation ecosystem at the Otaniemi campus is much bigger.

Joint direction

Sparking people to find their own paths and make an impact is ingrained in our culture. Some of us call it research, knowledge or critical thinking. Some might call it innovation, radical creativity or entrepreneurial mindset. We help each other thrive, focusing on the community and people, teaching and learning from one another, infrastructures and campus, and services. Everyone has their passion, but it's all our diverse viewpoints that can together make an impact.

Culture that inspires and includes everyone

It's the people that create Aalto, now and in the future. We want to be an open community where equality and inclusion enable curiosity, innovation, collaboration and wellbeing. We constantly keep learning to find the most impactful ways to empower – and invest in – our people.

We actively support **the career and competence development** of our staff by creating opportunities for career advancement, flexible job rotation or moving on to a parallel career. We also offer a wide variety of training and development solutions for personal and professional growth at each stage of your career. [Read more.](#)

Diversity is part of who we are. We actively work for caring and **inclusive** working culture where everyone can feel safe and welcome. Our environment is multicultural, widely English-speaking and its easy to settle in, wherever you come from. 40% of our academic faculty comes from outside of Finland.

Because of our goals, we have **high ambition level** in everything we do. At the same time, we believe that great results can only come from **healthy and happy employees**. We have reasonable working hours and longer than usual holidays. Also, we offer comprehensive private occupational healthcare services to all our employees.





IT Services

Top-level science and art require support from top-level experts

Aalto University has a strong focus on digitalization, development and creating new. Working with us you will get to see and experience the latest developments in IT industry and take part in big changes.

Aalto IT Services has a key role in supporting digitalization by producing top-level services for researchers, teachers, students and staff members to make their work easier, more flexible, comprehensive and secure regardless of time and location.

We are trailblazer in digitalization.

For example, we have:

- ❑ Strong research competence: e.g., big data, machine learning, algorithms, software, cybersecurity, user interface
- ❑ Multi-disciplinary applications in focus: e.g., industrial internet, new process technologies, service economy, gaming industry
- ❑ Tight collaboration with industry
- ❑ Active startup community

Join us in Digital Aalto journey!

At Aalto, we've already come far in our digitalisation journey. We have a strong research environment and attractive educational offerings supported by digitalisation, as well as a track record of running teaching and research activities online. We use and develop modern digital platforms for a wide range of services. Our next goal is to become a forerunner as a data-driven university.

Digitalisation is a key driver and enabler for Aalto's strategic goals:

- ❑ Enabling clusters of excellence and developing infrastructures for research & design
- ❑ Enhancing education and elevating student experience and quality of learning
- ❑ Building innovation, creative and entrepreneurial ecosystem
- ❑ Investing in community & people, physical and digital infrastructures and services

Aalto University's IT Operations

Silent Running

Availability

Cloud Computing

Security

Performance

End-User Value

We set the course for Aalto operative IT technology and look actively for new technologies to transform Aalto IT operations to digital age.

Our IT Operations function consists of around 40+ skilled, talented and experienced professionals, passionate about delivering excellent IT technology, services and operations. We currently work in four teams: AV, Cloud & Apps, Digital Workplace and Infra.

We take the ownership of End User Digital Workplace, ensuring smooth user experience and productivity through up to date concepts, policies, and IT operations, both on campus and remotely.

We safeguard the silent running of Aalto IT, ensuring state of the art performance, availability, and security. We lead IT operations problem management, disaster recovery, and risk management.

We work closely together with other functions in IT services, other internal partners, external vendors and the Aalto ecosystem enabling world-class teaching and research through IT.

Our way of working

Our way of working is independent and self-directive. We rely on our people's expertise and give them responsibility.

We actively drive IT operations in our university and want to take them to the next level ensuring customer value.



Aalto University



Digital Workplace Lead

Want to be a game changer? Then join us in developing Aalto University's IT!

Your role and goals

In this role you will lead the Digital Workplace team of 10 IT experts and take direct responsibility of Aalto University collaboration platforms. You will successfully deliver solutions that unlock communication and collaboration capabilities to the entire university. The ideal candidate for this position is imaginative, innovative, technically capable, and has the skills to drive selected modern digital workplace tools into wide use. You will get to work with Finland's top gurus and be a part of an ambitious working environment that you can be proud of.

As a Collaboration Tools Solution Owner, you are responsible for end-to-end management of Aalto University's collaboration tools, from needs identification to service retirement, ensuring successful implementation, as well as the delivery of business benefits. You are also responsible for the development of Aalto's collaboration tools portfolio. To ensure success, you develop and maintain a wide communication and collaboration network, both inside Aalto, and with our partner ecosystem.

You get to develop new innovative capabilities, and your work will have a true impact on collaboration and communication at Aalto extended community. We hope that you can inspire and encourage Aalto's employees, professors, and students to better use and utilise new, and already existing, collaboration technologies in a way that benefits our university and the society in general.

You feel passionate about Digital Workplace and collaboration technologies and have ideas how to put them into good use. You will be able to shape your work based on your interest areas. At Aalto, we appreciate our employees' ideas, capabilities and willingness to learn and develop.



Digital Workplace Lead

What we offer

Aalto University is technically unique and interesting: we have a rich and versatile IT environment with leading edge technologies and latest developments in the field of IT research. Our significant in-house IT resources and capabilities enable experimenting and committed long-term IT development. We have an ambitious digitalization strategy and a diverse and vast community of innovative users.

We offer you an interesting, independent and contributing role in heart of Aalto's digitalization. Although you are independently responsible of your own area of work, we offer you support and coaching when you feel you need it. We offer you great possibilities for competence development and career advancement as we are looking for potential to grow into even more demanding IT roles.

Aalto University puts great focus on employee wellbeing, offering flexible working time and location opportunities to suit your working style. We will work with you to form the best possible work experience during your employment in Aalto University!

With us you will be part of an inspiring and supportive work community of ambitious game-changers who are committed to identifying and solving grand societal challenges and building an innovative future. We support a culture of learning and experimentation. We fail fast and learn fast – together.

Watch videos! Here you can find out what it is like to work in Aalto IT Services
<https://duunitori.fi/tyoelama/aalto-universitys-it-experts-in-spotlight>

And here you can find what Aalto is all about
<https://www.youtube.com/user/aaltouniversity/featured>



What we are looking for

Your experience and ambitions

In order to succeed and enjoy working in this position, we hope:

- A few years' experience in similar tasks
- Capability to lead people, both as their direct manager and in matrix
- Experience in Office 365 and possibly also in Google G Suite, Enterprise File Sync and Share or Confluence Wiki
- Experience in working with vendors and managing vendor relationships
- Willingness and the ability to learn quickly
- You feel passionate about the field and problem solving
- You can drive change and deliver excellent results through collaboration
- You work independently, spontaneously, and proactively
- Ability to communicate smoothly in English, while Finnish skills are an advantage
- Most of all, we are looking for a great person that fits our team!

Would you like to join our team?

**Aalto University –
a community of
game changers**
aalto.fi



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