$\frac{\mathsf{TEAMWORK}}{\mathit{First-Aid\ Kit}}$ 

## TEAM AGREEMENT



- How are you going to ensure good flow of information?
- What are you communication & interaction key principles?

/ 1
COMMUNICATION
&
INTERACTION

2
PERFORMANCE

&
DELIVERY

- How are you going to ensure that your team is performing well & delivering what is agreed & requested?
- What are your principles for meeting deadlines
   & keeping your promises?



- How are you going to make decisions?
- How will you ensure that each of you are aware of & committed to mutual decisions & agreements?

3
DECISION
MAKING

4
CONFLICT
RESOLUTION

- What will you do when a conflict emerges?
- How are you going to resolve conflicts?
- How can you solve the situations even before they become conflictual?





- How will you help & support each other?
- How help & support is requested within the team?
- How will you support other teams if requested?

5
SUPPORT
&
HELP

6
LEARNING
&
IMPROVEMENTS

- How will you support collective & individual learning in a team?
- How will you evaluate your team practices & performance?
- How will you make necessary changes in your team practices?
- How will you evaluate the appropriateness of these principles?



• How will you ensure that the team atmosphere remains good throughout the course?

7
POSITIVITY
&
FUN

8
RESPECT
&
APPRECIATION

• How will you ensure that all team members feel that they are respected & appreciated within the team?





The team can decide possible additional principles to be agreed on

9 optional issues