**Thursday Apr 4**

<table>
<thead>
<tr>
<th>Session</th>
<th>9:00 Registration and Coffee</th>
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<tr>
<td>Facilitator</td>
<td>Tapio Koskinen, Aalto ARTS</td>
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**Content**
- **Opening Address**
  - Tuomas Auvinen, Dean at Aalto University
  - School of Arts, Design and Architecture
- Service design – basics and applications
- This keynote gives insights on what service design is by introducing some of its core principles and examples of its applications.
  - Professor Tuuli Mattelmäki, Head of Department of Design

**Session**
- 11:45 – 12:30 Track 1
  - The Changing Role of Workshop
  - Johanna, Harald Herlin Learning Centre
  - Tapio Koskinen, Aalto ARTS

**Content**
- **Humorous Health and Safety**
  - Hannah Pittman, London College of Fashion, University Arts London
  - The ideal of free access for a broad group of users: Managing workplace safety
  - Louisa Goldman, Zurich University of the Arts

**Session**
- 13:15 – 14:30 Track 1
  - The Changing Role of Workshop
  - Nerys Edwards, RCA

**Content**
- **Crafting New Attitudes on Craft.**
  - Sabin Garea, KABK
  - A case study around innovative approaches to optimising student engagement experience within the multidisciplinary resource centres
  - John Brennan and Stephen Larkin, University of the West of England (UWE)

**Tour**
- 14:30 – 16:30 Tour de Väre – getting to know the new building of School of Arts, Design and Architecture
- 16:30 Glass of Sparkling at Campus Restaurant Arvo – Beer & Wine & Tapas for purchase – open until 19:30

**Bar**
- 19:30... Optional Bar Food – Fat Lizard Brewery on Campus – open until 24:00

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**Friday Apr 5**

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**Session**
- 11:30 – 12:30 Track 1
  - The Changing Role of Workshop
  - Johanna, Harald Herlin Learning Centre
  - Tapio Koskinen, Aalto ARTS

**Content**
- **Career development in technical services**
  - Abid Qayum, RCA
  - Planning of workload
  - Abid Qayum, RCA; Bart Vissers, KABK; Liesbeth van der Geest and Alđje van Meer, WdKA

**Session**
- 13:15 – 14:30 Track 2
  - Management of Technical Service
  -Abid Qayum, RCA

**Content**
- **Challenges and opportunities in connecting workspaces for art, technology and scientific research**
  - Elias Heuninck and Maria Boto, School of Arts, Ghent
- **User involvement in designing, planning and building new facilities for arts and design education**
  - Janne Hirvonen, Aalto ARTS
- **Is it sustainable to take old practices into new spaces?**
  - Shona Harrison, Glasgow School of Art

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**Lunch**
- Lunch in Maker Space

**Session**
- 14:00 – 15:30 Closing Plenary

**Content**
- **Takeaways from Day 1: Track 1 and 2 session facilitators reporting on learnings from the Thursday sessions**
- **How to make the workshops an active educational space at the art academy**
  - Vibeke Gieskes, Royal Academy of Arts The Hague
- **Pedagogy in the Stations at Willem de Kooning Academy, Best Practices**
  - Alđje van Meer, WdKA

**Lunch at Fazer Food & Co A Bloc**
- 14:00 – 15:30 Closing Plenary

**Content**
- **Development of online induction courses for workshops and studios of art and design university.**
  - Antti Huittinen, Aalto ARTS
- **Workshop Summary and Discussion**
  - Antti Huittinen, Aalto ARTS
- **Announcing ETHO 2020 event**

**Tour**
- 15:30 – 17:00 Optional three alternative Campus Tours:
  - Aalto Studios by Marcus Korhonen
  - The Aalto University melting pot for creative industries.
  - Dipoli by Tapio Koskinen
  - The 60’s landmark building manifests Rail and Reima Pietilä’s architecture. Today it hosts the headquarters of Aalto University.
  - Biofilia by James Evans
  - Attendees will experience a short demonstration of a laboratory session, which an emphasis on how to maintain safety in large groups of students.
- **Please sign for the tours at the registration desk**