

IT Services for Students

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aalto.fi/it-for-students

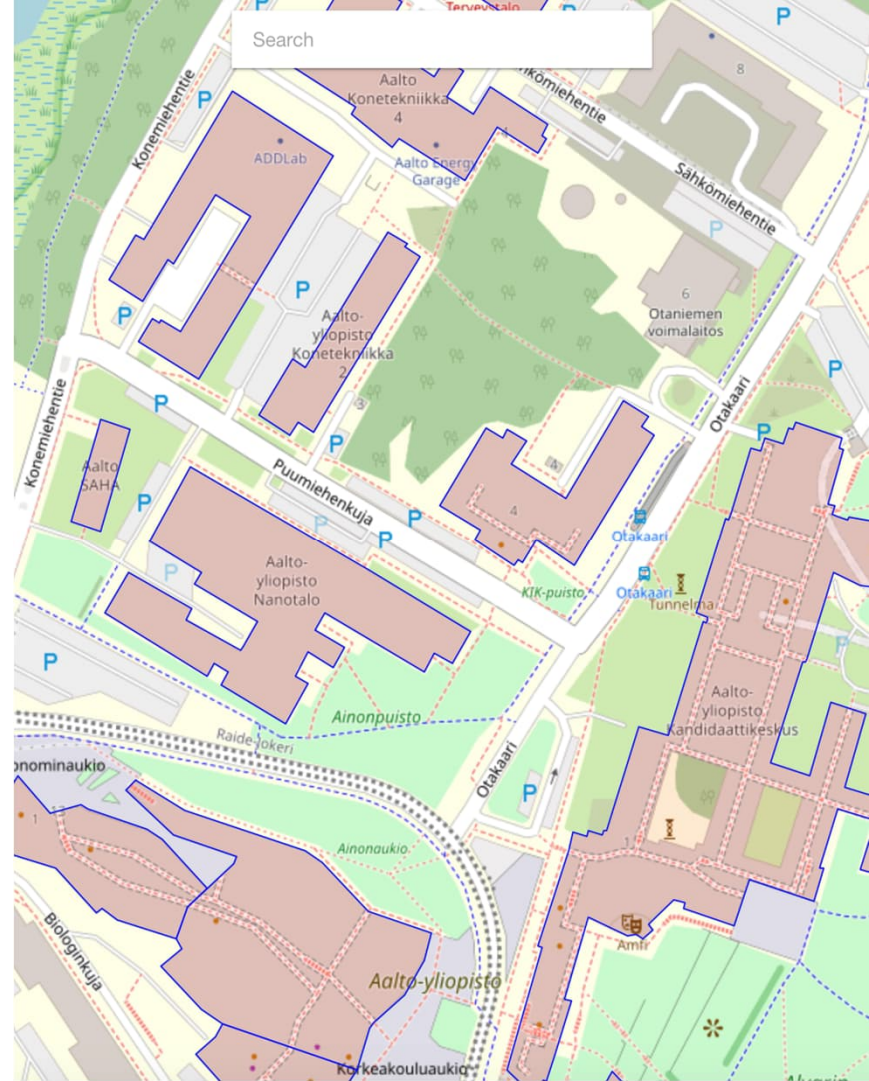


Aalto-yliopisto
Aalto-universitetet
Aalto University



On Campus

- > Bitwards Mobile ID is your access pass for moving around the campus
- > Aalto Space mobile application: for booking conference and group work facilities and help in navigating the campus
- > Printing on campus: [aalto.fi](#)
- > Do you want an **access token** for printing? Collect it from Väre or Otakaari 1 lobby services. [Access token registration and activation for students](#)



How to stay safe and secure?

- › Student's information security and data protection training covers things that every student should know about information security and data protection
- › Multifactor Authentication (MFA) adds an additional layer of security to your user account. A password is simply not enough nowadays.
- › Aalto VPN creates a secure connection to the Aalto network and gives you access to Aalto's network drives.
- › Install it on your own device!



Where to save your files?

> [Microsoft OneDrive](#) – to store and share data

> [Aalto Home](#) – to store big/heavy data

> [Microsoft Teams/Sharepoint](#) – for team project and meeting work

Note: After your Aalto user ID **deactivates**, your personal files and emails will be **deleted**. Ensure you have **backups** for important files.

REMEMBER TO ENROLL as an attending or non-attending student in order to ensure the validity of your Aalto user ID.



Who to contact?

Service desk

- › First point of contact for all issues
- › Options for contacting Service Desk
 - › Create a service request at servicedesk.aalto.fi
 - › [Visit the Service Desk](#) during service hours at Kandi or Väre
 - › Ask for assistance through chat
 - › Call +358 50 513 2000 during phone service hours

