



Panopto Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Panopto 15.8+

Report Date: April 2025

Product Description: Panopto VCMS

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Notes

- This report supersedes the ACR from 2024 (VPAT version 2.4) to reflect the accessibility of Panopto's latest cloud deployment as of April 2025
- This report includes Panopto web experiences for desktop browsers
- "Mobile Apps" is a common term used for Panopto's iOS and Android apps - they are covered in a separate report, please contact your Panopto account representative for access.
- This report includes the Section 508 addendum

Evaluation Methods Used:

Manual testing, NVDA, Chrome Dev Tools, WebAim.Org, Validator.w3.Org/NU/, Independent third party audit (Perkins), IBM Equal Access

Applicable Standards/Guidelines (A, AA, AAA)

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.2	Level A (No) Level AA (No) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	The website UI has valid labels for navigation.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	For time-based media in the interactive player, there is a content tab that provides a text alternative for descriptions of certain parts of a session as well as the ability to view the session with captions. There is also a way to download an audio-only version of the session to listen to.
1.2.2 Captions (Prerecorded) (Level A)	Supports	Panopto allows the user to import automatic captions or upload/request captions for sessions as well as edit them after they've been uploaded. Captions are viewable in the interactive and embedded players.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	Extended Audio descriptions can be added to any video in Panopto.
1.3.1 Info and Relationships (Level A)	Supports	The site uses ARIA landmarks to properly structure the webpage and provide meaningful relationships and labels to each of the regions and their respective elements.
1.3.2 Meaningful Sequence (Level A)	Supports	The UI ensures descriptions are meaningful and disambiguous.
1.3.3 Sensory Characteristics (Level A)	Supports	Content on the page is defined by textual identification rather than on sensory characteristics.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Supports	All site information is discernible without color.
1.4.2 Audio Control (Level A)	Supports	Only the viewer has audio. On the viewer page, there are actions to mute and lower the volume of the audio. There is also a keyboard shortcut (CTR+M) to mute the viewer.
2.1.1 Keyboard (Level A)	Supports	All functions in the viewer and list pages are keyboard accessible and do not require input at a certain time.
2.1.2 No Keyboard Trap (Level A)	Supports	There is no known keyboard trap and there is no indication of a keyboard trap in the viewer or in the list pages.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Partially Supports	The embed viewer supports single-character shortcuts, which are only active when the player is in focus. The interactive player also supports these single character shortcuts, but they are active as long as the browser tab is in focus.
2.2.1 Timing Adjustable (Level A)	Not applicable	-
2.2.2 Pause, Stop, Hide (Level A)	Supports	This only applies to video watching experience, where if the video starts playing automatically, the user can pause/stop the video.
2.3.1 Three Flashes or Below Threshold (Level A)	Not applicable	-
2.4.1 Bypass Blocks (Level A)	Supports	Landmark and title navigation are supported on the site.
2.4.2 Page Titled (Level A)	Supports	Pages are titled meaningfully.
2.4.3 Focus Order (Level A)	Supports	The focus order is sequential for navigation by keyboard.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Each link has text that conveys its purpose clearly.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	On the web, we have drag-and-drop support for moving and uploading videos. This can be achieved via a button entry point.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	Pointer cancellation is predictable and consistent
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	-

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not applicable	There is no functionality in the website that depends on device or user motion.
3.1.1 Language of Page (Level A)	Supports	The default human language can be changed across the site.
3.2.1 On Focus (Level A)	Supports	Focusable elements need to be triggered to activate a change of context or start an action.
3.2.2 On Input (Level A)	Not applicable	-
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Help mechanisms are provided directly on the viewer
3.3.1 Error Identification (Level A)	Supports	Input errors are clearly described when shown.
3.3.2 Labels or Instructions (Level A)	Supports	Proper labeling is provided on list pages and in the interactive and mobile viewers.
3.3.7 Redundant Entry (Level A 2.2 only)	Not applicable	-
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	Verified list page and interactive viewer with HTML5 Validator . Manually verified results.
4.1.2 Name, Role, Value (Level A)	Supports	Detailed labels are given for UI elements described in this criteria.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Partially Supports	Panopto supports live captioning for RTMP live events. https://support.panopto.com/s/article/How-to-Use-RTMP-Live-Captioning
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	Panopto supports manual addition of Audio Descriptions https://support.panopto.com/s/article/How-to-Add-Audio-Descriptions
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	The site works in both orientations.

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	Inputs describe their purpose through labels
1.4.3 Contrast (Minimum) (Level AA)	Supports	Panopto's visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following: Large Text: Large-scale text and images of large-scale text have a contrast ratio of at least 3:1
1.4.4 Resize text (Level AA)	Supports	Site UI can be resized to 200% without loss of functionality.
1.4.5 Images of Text (Level AA)	Supports	Site uses text rather than images of text. Branding logos are exempt from this criterion.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Scrolling in two directions may be required with the folder 'browse' tray which can be remediated by expanding and pinning.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	Minimum contrast ratio in list and viewer pages is 3.27:1
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	Web pages are conformant with text spacing requirements
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Some tooltips cannot be dismissed, but they do not obscure or replace any other content
2.4.5 Multiple Ways (Level AA)	Supports	Panopto supports search, browse curated lists, and browse the entire library.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels describe purpose.
2.4.7 Focus Visible (Level AA)	Supports	All elements have a focused view in the viewer and webUI.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	When a user interface component receives keyboard focus, the component is not hidden due to author-created content.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	Drag and drop operations (for folder move or content upload) can also be achieved via alternative methods such as single click or keyboard navigation.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	The size of the target for pointer inputs is at least 24 by 24 CSS pixels.
3.1.2 Language of Parts (Level AA)	Supports	Localization of strings supported.

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation in the page remains in the same relative order each time they are repeated.
3.2.4 Consistent Identification (Level AA)	Supports	The functional components are consistently identified on the site.
3.3.3 Error Suggestion (Level AA)	Not Applicable	Video Viewer does not contain inputs that result in error suggestions.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	-
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Partially Supports	Customers that utilize external login methods via a Learning Management system or SAML integration have control of this aspect outside of Panopto. Panopto direct login requires Password authentication.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Not Applicable	-

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not supported	No use of sign language interpretation is supported for pre-recorded content.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Supports	Extended Audio descriptions can be added to any video in Panopto.
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Supports	Audio files are provided for users for pre-recorded content.
1.2.9 Audio-only (Live) (Level AAA)	Not supported	-
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Supports	User interface elements state their purpose in role attributes or labels.
1.4.6 Contrast (Enhanced) (Level AAA)	Partially supports	Some links in the viewer and list pages do not have the required minimum contrast ratio of 7:1, but many do.

Criteria	Conformance Level	Remarks and Explanations
1.4.7 Low or No Background Audio (Level AAA)	Not Applicable	There is no media content embedded into the software or web UI. All media content is user generated.
1.4.8 Visual Presentation (Level AAA)	Partially supports	Viewer supports two of five requirements. Requirements 1, 2, and 4 are not met.
1.4.9 Images of Text (No Exception) (Level AAA)	Supports	There are no images of text within the web interface. Branding logos are exempt from this criterion.
2.1.3 Keyboard (No Exception) (Level AAA)	Partially supports	All functionality is keyboard accessible except for using drag and drop to move content.
2.2.3 No Timing (Level AAA)	Supports	Users do not face time limits.
2.2.4 Interruptions (Level AAA)	Partially supports	Updates (except: edits) to a pre-recorded video do not interrupt video viewing. However, live webcasts could experience interruptions.
2.2.5 Re-authenticating (Level AAA)	Supports	Viewer keeps track of place in session and quiz responses even if interrupted by reauthentication or network disruption.
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Not Applicable	-
2.3.2 Three Flashes (Level AAA)	Supports	No content flashes three times or more in a one second period.
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Supports	The viewer contains animations when displaying left side content. List pages display a nav bar with animation, but that display can be pinned to reduce animations in the future.
2.4.8 Location (Level AAA)	Supports	The viewer contains a link to the home page as well as the folder containing the session. List pages always have a navigation bar on the left side.
2.4.9 Link Purpose (Link Only) (Level AAA)	Supports	A link's purpose is provided via text and/or the use of an aria-label.
2.4.10 Section Headings (Level AAA)	Not Applicable	This criteria covers sections within writing, not user interface elements.
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not Evaluated	-
2.4.13 Focus Appearance (Level AAA 2.2 only)	Not Evaluated	-
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Partially supports	Some targets are less than the required 44px by 44px.

Criteria	Conformance Level	Remarks and Explanations
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Supports	The site does not limit input mechanisms.
3.1.3 Unusual Words (Level AAA)	Not Applicable	There are no unusual words or phrases on the site to define or explain.
3.1.4 Abbreviations (Level AAA)	Partially supports	Our site references a few technical abbreviations such as API. No abbreviations are referenced in the web UI unless created by the user.
3.1.5 Reading Level (Level AAA)	Not evaluated	Reading level tools have not been used on the site to determine conformance.
3.1.6 Pronunciation (Level AAA)	Not Applicable	-
3.2.5 Change on Request (Level AAA)	Supports	Changes in context are only caused by user interaction or can be dismissed
3.3.5 Help (Level AAA)	Partially Supports	The Help Menu is provided across the site, but is context sensitive in only a few pages - where specific help articles are linked.
3.3.6 Error Prevention (All) (Level AAA)	Supports	All forms on list pages and in the viewer are reversible, can be checked and can be confirmed.
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Partially Supports	Customers that utilize external login methods via a Learning Management system or SAML integration have control of this aspect outside of Panopto. Panopto direct login requires Password authentication.

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Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Panopto provides MP4 audio versions for every session. Blind or visually impaired users can play these MP4s in many other accessible products locally on their device of choice.
302.2 With Limited Vision	Supports	Panopto supports the needs of low-vision users and the use of screen magnification software.
302.3 Without Perception of Color	Supports	Color is not required to use the Panopto interface.
302.4 Without Hearing	Supports	Caption and textual search capabilities are available when watching videos with audio.
302.5 With Limited Hearing	Supports	Caption and textual search capabilities are available when watching videos with audio.
302.6 Without Speech	Supports	Panopto doesn't use speech in any way.
302.7 With Limited Manipulation	Supports	Speech input software may not recognize some controls, including those rendered by background images or ARIA. This requires users to utilize less direct methods to navigate through and control elements.
302.8 With Limited Reach and Strength	Supports	Panopto does not require a certain reach or strength to use the viewer.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The UI controls and labels within the site are designed for users of all levels

Criteria	Conformance Level	Remarks and Explanations
		of cognitive & learning abilities, in a variety of languages.

Chapter 4: [Hardware](#)

Notes: Panopto does not produce or sell any hardware directly. For accessibility requirements of hardware that can be used in conjunction with Panopto, please refer to the device manufacturer.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Supports	Discussion posts are displayed as a table element.
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Supports	

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Supports	
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	
503.3 Alternative User Interfaces	Supports	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	
503.4.2 Audio Description Controls	Supports	The main Audio Description controls in the web are at the same level, but language selection is on a different menu.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See <u>WCAG 2.1 Section</u>	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features		
603.3 Accommodation of Communication Needs		

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