

IT Services for Students

aalto.fi/it-for-students

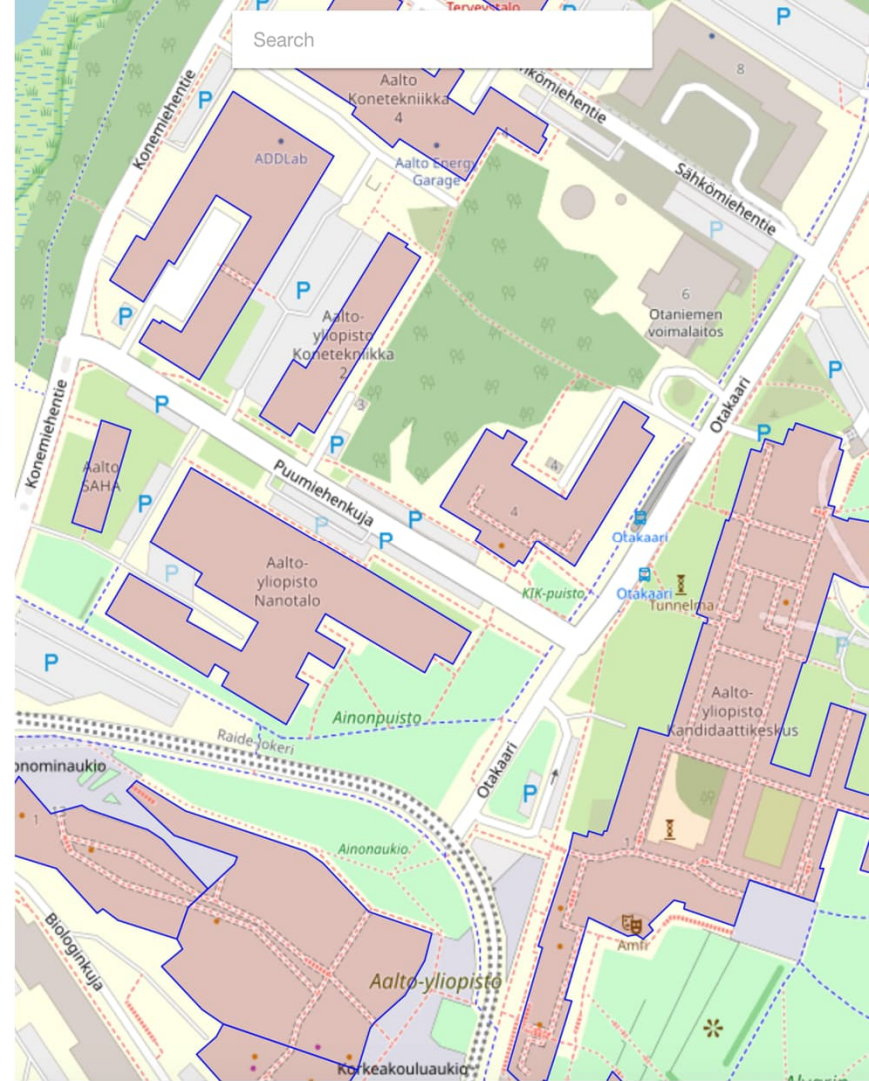


Aalto-yliopisto
Aalto-universitetet
Aalto University



How to navigate at campus?

- › Aalto Space mobile application for booking conference and group work facilities and help in navigating the campus
- › Get to know the campus through the Virtual Tour
- › **Computer availability** per classroom is visible in *booking.aalto.fi*



How to stay safe and secure?

> Student's information security and data protection training covers things that every student should know about information security and data protection

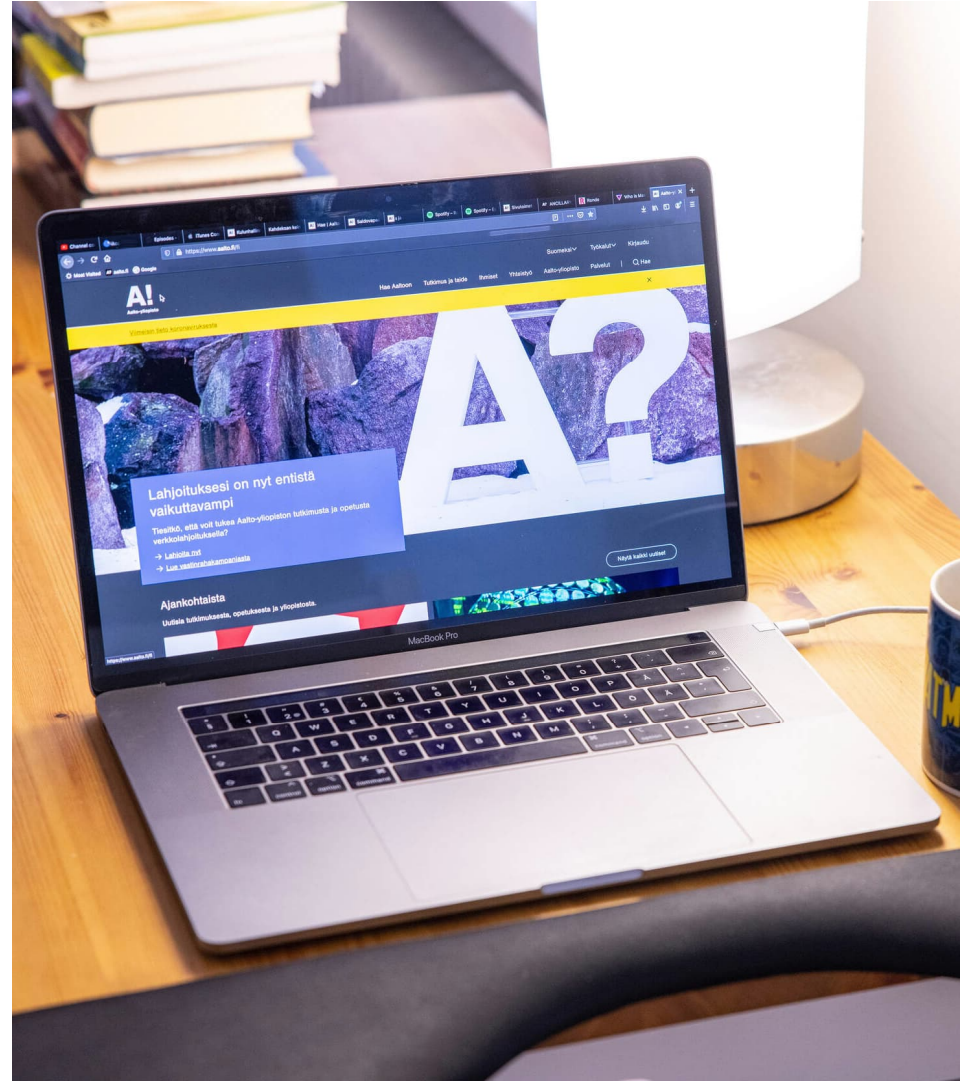
> Multifactor Authentication (MFA) adds an additional layer of security to your user account



How to connect to Aalto network?

> [Aalto VPN](#) creates a secure connection to the Aalto network and gives you access to Aalto's network drives

> [VDI \(vdi.aalto.fi\)](#) enables you to virtually use Aalto Windows / Ubuntu desktop on any laptop or mobile phone



How to print?

- › Log in to the **multifunction devices** with either the Aalto username/password combination or with your access token. Bitwards Mobile ID does not work for authentication with the multifunction devices.
- › Do you want an **access token** for printing? Collect it from Väre or Otakaari 1 lobby services. [Access token registration and activation for students](#)
- › Print on **both sides of the paper and in black and white** whenever you can. Avoid unnecessary printing.
- › For instructions see: uniprint.fi/en/



Who to contact?

Service desk

- › First point of contact for all issues
- › Options for contacting Service Desk
 - › Create a service request at servicedesk.aalto.fi
 - › [Visit the Service Desk](#) during service hours at Kandi or Väre
 - › Ask for assistance through chat
 - › Call +358 50 513 2000 during phone service hours

